

CAMPAIGN RULES
"GALP & TAP – SUMMER 2024"

1. Framework and Object

- 1.1. This promotional campaign called "GALP & TAP – Summer 2024" (hereinafter referred to as the "Campaign") is promoted by Petrogal, S.A., headquartered at Avenida da Índia, 8, 1349-065 Lisbon, with a share capital of € 439,405,200.00, registered at the Commercial Registry Office of Lisbon under the unique legal person identification number and registration number 500 697 370 (hereinafter referred to as "Galp") in partnership with Transportes Aéreos Portugueses, S.A., which also uses the trade name TAP Air Portugal, a company incorporated as a public limited company, with its registered office at Building 25 of Lisbon Airport, 1700-008 Lisbon, with a share capital of € 980,000,000.00, of which €637,000,000.00 is paid, with equity of €446,453,914.00, registered at the Commercial Registry Office under the single registration and legal person number 500 278 725 (hereinafter referred to as "TAP"), within the scope of the partnership between Galp and TAP for the purposes of the TAP Miles&Go Programme, TAP's Miles programme (hereinafter referred to as the "Programme").
- 1.2. The Campaign is intended only for Galp customers who are simultaneously members of the Program (hereinafter, "Customers") and who meet the eligibility requirements set out in clause 3 of these Regulations.
- 1.3. The Campaign aims to grant Customers, during the period provided for in clause 2, an increase in the TAP Miles&GO Miles (hereinafter, "Miles") – the monetary unit of the Programme – accrued, under the terms provided for in clause 4, when purchasing Galp's products and/or services as follows: (i) to Customers who refuel with the Galp+ TAP card; and/or (ii) enter into a contract for the supply of Electricity ("Mono Power Contract") or Galp Electricity and Natural Gas ("Dual Contract"), in any energy plan.

2. Duration

- 2.1. The Campaign starts at 00:00 on 01 July 2024 and ends at 23:59 on 31 August 2024 (Mainland Portugal time).

3. Eligibility

- 3.1. The Campaign is intended for any and all Customers who are members of the Program, which implies the reading and acceptance of the terms and conditions of the Program, available in <https://www.flytap.com/pt-pt/termos-e-condicoes-miles-and-go>, and meet the following conditions:
- 3.1.1. Is a natural person, aged 18 years or over on the date of participation, resident in Portugal, who is registered or registers in the Program, during the period in which the Campaign is in force;

3.1.2. Be a Galp customer and refuel with the Galp+ TAP card, in mainland Portugal, Madeira and the Azores, up to 250 litres/month (3,000 litres/year); and/or

3.1.3. Adhere to Mono Power Contracts or Dual Contracts, in any energy plan, in mainland Portugal, up to a maximum of 5 (five) contracts.

3.2. The following may not participate in and benefit from the Campaign:

3.2.1 Clients who do not meet the requirements described above;

3.2.2. Customers who exceed the limits set out above, namely those who exceed the value of liters of supply allowed and the total number of adhesions to contracts (five maximum);

3.2.3. Clients who, within the scope of clause 3.1.3., sign up to the same Mono Power Contract or Dual Contract with the same TAP Miles&Go Number, more than once, during the Campaign period, at the same delivery address;

3.2.4. Customers who adhere to a contract for the supply of Galp Natural Gas ("Mono Gas Contract");

3.2.5. Customers who are members of the Program in Gold status/tier who adhere to a Mono Power Contract or Dual Contract;

3.2.6. Customers who change their Galp energy plan, i.e. Customers who already have a contract in force and only change their energy plan;

3.2.7. Clients whose entries are made using false, inaccurate or incomplete data and/or evidence;

3.2.8. Customers who are in a situation of non-compliance with any of the obligations resulting from the electricity or electricity and natural gas contract entered into with Galp.

3.3. The limit set out in clause 3.1.3. refers to the total number of contracts made, regardless of whether they are already inactive.

4. Attribution of Advantages

4.1. Clients who meet the eligibility criteria defined in these Regulations will be entitled to an increase in Miles in their Miles&Go account, during the duration of the Campaign, in relation to the base proposal defined in the terms and conditions of the "TAP Miles&Go Partnership" offer, which can be consulted at <https://www.flytap.com/pt-pt/miles-and-go/parceiros/galp?tabid=filters-tab7f191eb6-a2d8-4073-b566-f988d2910460> depending on your status under the Programme (Miles&Go, Silver or Gold), as follows:

4.1.1. For Customers who refuel using the Galp+ TAP digital card, **for each litre refuelled** at Galp stations, up to 250 litres/month (3,000 litres/year), they earn the following Miles:

- a) Miles&Go – 12 Miles (corresponds to 6 more Miles)
- b) Silver – 18 Miles (corresponds to 9 more Miles)
- c) Gold – 24 miles (corresponds to 12 more miles)

4.1.2. When you sign up for a Mono Power Contract or Dual Contract, in any energy plan, you earn the following Miles:

4.1.2.1. **Adhesion to the Electricity Contract (Mono Power)**

- a) Miles&Go – 6,000 Miles (corresponds to another 3,500 Miles)
- b) Silver – 6,000 Miles (corresponds to an additional 1,000 Miles)

4.1.2.2. **Adhesion to the Electricity and Natural Gas Contract (Dual)**

- a) Miles&Go – 12,000 Miles (corresponds to an additional 7,000 Miles)
- b) Silver – 12,000 Miles (corresponds to an additional 2,000 Miles)

4.2. Fuel refuelling must be made at petrol stations with the "Galp" insignia, which are operated directly by Galp, as well as those operated by any third parties that adhere to the use of the Galp + card, in mainland Portugal, the Azores and Madeira ("Participating Galp Stations"). The list of Participating Galp Stations can be consulted at <https://galp.com/pt/pt/particulares/estrada/galp-mais/mapa?>, by selecting the filter options "Payment and Discount Cards" and "galp +".

4.3. The Miles Increase is only granted in the case of new memberships to Mono Power Contracts or Dual Contracts, for Miles&Go and Silver statuses. In the case of new memberships to Mono Gas Contracts, as well as for Gold status, the value of the Miles to be awarded remains unchanged.

4.4. The Client will also receive the quarterly loyalty bonuses in force, as provided for in the terms and conditions of the "TAP Miles&Go Partnership" offer, available in <https://www.flytap.com/pt-pt/miles-and-go/parceiros/galp?tabid=filters-tab7f191eb6-a2d8-4073-b566-f988d2910460> as long as the contract is active.

4.5. The allocation of Miles is not carried out automatically. The credit of the Miles to the Client's TAP Miles&Go Account will be completed within a maximum period of thirty (30) days after the respective action taken by the Client under this Campaign.

4.6. The Client is entirely responsible for the **use of the Galp+ TAP digital card and the promotional code** in the Mundo Galp mobile application ("Mundo Galp App") and in the form for joining the Galp Plans to obtain Miles, and Galp or TAP do not assume any responsibility for the non-use of the promotional code by the Client in situations where it is eligible.

4.7. The promotional code is intended for the exclusive use of the Client to whom it is assigned.

4.8. The promotional code cannot be combined with other codes or promotions in force or other campaigns of the Program.

4.9. The operation of the Programme is the responsibility of TAP, which may impose restrictions on the Clients and/or the Terms and Conditions of the TAP Miles GO Programme, and has the right to take any action deemed necessary to ensure compliance with any legal restrictions, and TAP cannot be held liable for damages caused to the Clients resulting from such actions.

4.10. The value of the Miles cannot be converted into other goods, benefits, services or money.

4.11. The benefit arising from the Campaign is not subject to the payment of any amount or to the making of any additional purchase to the purchase of the covered products other than the actions carried out by the Customer pursuant to 1.3.

4.12. Offers and benefits are subject to the tax rules in force at any given time.

5. Participation in the Campaign

5.1. Participation in the Campaign is carried out by inserting the promotional code, in the fields indicated for this purpose, in the Galp World App and in the form for joining the Galp Plans, and presupposes full acceptance of these Regulations and the terms and conditions of the "TAP Miles&Go Partnership" offer. Any express manifestation in the sense of full non-acceptance of them implies the exclusion of the Client from the Campaign.

5.2. For more information on how to participate in the Campaign, please refer to the terms and conditions of the "TAP Miles&Go Partnership" offer, available at <https://www.flytap.com/pt-pt/miles-and-go/parceiros/galp?tabid=filters-tab7f191eb6-a2d8-4073-b566-f988d2910460>.

6. Processing of Personal Data

6.1. Within the scope of this Campaign, Clients' personal data will be processed by both Galp and TAP for their own purposes, as provided for in the terms and conditions of the "TAP Miles&Go Partnership" offer, acting as autonomous controllers for the processing of such personal data.

6.2. The reading of these Regulations does not exempt you from reading and consulting the terms and conditions of the "TAP Miles&Go Partnership" offer, the terms and conditions and Galp's privacy policy, available on the Galp World App or on <https://casa.galp.pt/ajuda/documentos-e-notas-legais/politica-de-protecao-de-dados-pessoais-e-privacidade-casa-galp> and <https://casa.galp.pt/ajuda/documentos-e-notas-legais/termos-e-condicoes>, which are the sole responsibility of Galp, as well as the terms and conditions and respective privacy policy of the Programme, which are the sole responsibility of TAP, which can be consulted in <https://www.flytap.com/pt-pt/termos-e-condicoes-miles-and-go> and <https://www.flytap.com/pt-pt/privacidade>.

7. Participating Customer Support

7.1. Galp provides the online form (<https://casa.galp.pt/ajuda/fale-connosco>), the e-mail galpmais@galp.com and the number 800 200 200 (free call, available every working day from 9 am to 9 pm) to clarify doubts about these Regulations and the operation of the Campaign or to obtain more information.

8. Miscellaneous

8.1. Participation in the Campaign presupposes a careful reading of these Regulations, as well as the terms and conditions of the "TAP Miles&Go Partnership" offer, and implies their total and unreserved acceptance.

8.2. It is expressly forbidden to assume the identity of another person or to act unlawfully in the name and representation of another.

8.3. If, during the period of the Campaign, any event occurs that is beyond the control of Galp or TAP and that affects the proper functioning of the Campaign, under the terms of these Regulations or the Terms and Conditions of the Galp and TAP Partnership, Galp and TAP, as promoters, reserve the right to change, interrupt or cancel the same, by means of information on the website:

<https://www.flytap.com/pt-pt/miles-and-go/parceiros/galp?tabid=filters-tab7f191eb6-a2d8-4073-b566-f988d2910460> and <https://galp.com/pt/pt/particulares/estrada/galp-mais-tap>. In any case, Clients will not be entitled to any kind of compensation in these situations.

- 8.4. The provisions of the previous paragraph do not affect the Miles already awarded under the Campaign prior to such change, interruption or cancellation, under the terms and conditions applicable at the time of contracting.
- 8.5. Galp reserves the right to exclude from the Campaign participants who deliberately register with false data, attempt at any time to vitiate the rules and spirit of the Campaign, carry out any attempt at electronic fraud or otherwise violate the provisions of these Regulations, as well as use the legal means at its disposal against them.
- 8.6. The Campaign requires that the data provided is authentic and complete, and that it is duly updated by the Clients. Galp and TAP shall not be held liable, in particular, for: (i) any inaccuracy or outdated data provided by Customers; (ii) deficiencies or failures in telecommunications, electronic networks or internet pages, resulting from acts that are not directly and exclusively attributable to them, even if performed by their providers.
- 8.7. The situations omitted in this Regulation are decided by Galp and TAP, in accordance with the spirit of the same and if they had to regulate the case in the context of this Regulation.
- 8.8. No claims will be accepted after 30 (thirty) days have elapsed after the end of the Campaign.
- 8.9. These Regulations are governed by Portuguese Law and are interpreted in accordance with Portuguese Law. Any dispute arising out of these Regulations or related to them, in the absence of an agreement between the parties, will be resolved, to the extent permitted by law, by the Judicial Court of the District of Lisbon, with express waiver of any other.

9. Campaign Publicity

- 9.1. These Regulations and other information related to the Campaign are available on the website at: <https://www.flytap.com/pt-pt/miles-and-go/parceiros/galp?tabid=filters-tab81fd3821-079f-477d-bdb6-a6141f93b072&accordionid=ef4d7788-5c9f-4a47-926d-22a25dae0901-content>.

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